

## HOUSING SERVICES

### Accessing Emergency Shelters:

#### Central Intake

24/7 | 416-338-4766 or 1 (877) 338-3398

**EMERGENCY SHELTERS CONTINUE TO REMAIN OPEN. CONTACT CENTRAL INTAKE FOR SUPPORTS.**

### If You Are Experiencing Abuse:

#### Assaulted Women's Helpline – For Women, Non-Binary, and Trans folks

24/7 | 416-863-0511 | TEXT #SAFE (#7233) on your cell phone

Call for access to Violence Against Women (VAW) shelters, counselling, support, and other resources

#### 1 in 6 Men's Helpline Chat – For Men, Non-Binary, and Trans Folks

24/7 | <https://1in6.org/helpline/>

Use the online chat to access counselling, support, and other resources

### LGBTQ2S Youth Housing Help:

#### The 519 Community Centre – For LGBTQ2S Youth Ages 16 to 29

519 Church Street | <https://www.the519.org/programs/housing-services> | 416-355-6782

**PHONE/EMAIL SUPPORT ONLY:** Email [vwatson@the519.org](mailto:vwatson@the519.org) to set up

#### Friends of Ruby (formerly Egale Youth Services) – For LGBTQ2S Youth up to Age 29

489 Queen Street E, LL01 | <http://friendsofruby.ca/> | 416-359-0237 | [info@friendsofruby.ca](mailto:info@friendsofruby.ca)

**PHONE/EMAIL SUPPORT ONLY:** contact the above phone number/email to access crisis supports, housing help

### Drop-In Centres, Free Meals, and Other Supports:

#### 211 Central

24/7 | <https://www.211toronto.ca/> | TTY 1-888-340-1001

Live Text Chat Support available Monday-Friday 7am-9pm by texting 21166

#### Chalmers Bot

24/7 | <https://chalmers.app/>

A web/phone app that uses your current location to find the closest free meal/drop-in/clothing resource/etc

### For Questions About Landlords, Evictions, and Human Rights:

#### Tenant Hotline

Monday- Friday, 8:30am-6pm | 416-921-9494

#### Landlord & Tenant Board

Monday-Friday, 8:30am-5pm | 416-645-8080

#### Centre for Equality Rights in Accommodation (CERA)

<http://www.equalityrights.org/> | 416-944-0087 | [cera@equalityrights.org](mailto:cera@equalityrights.org)